



LiveHealth Online

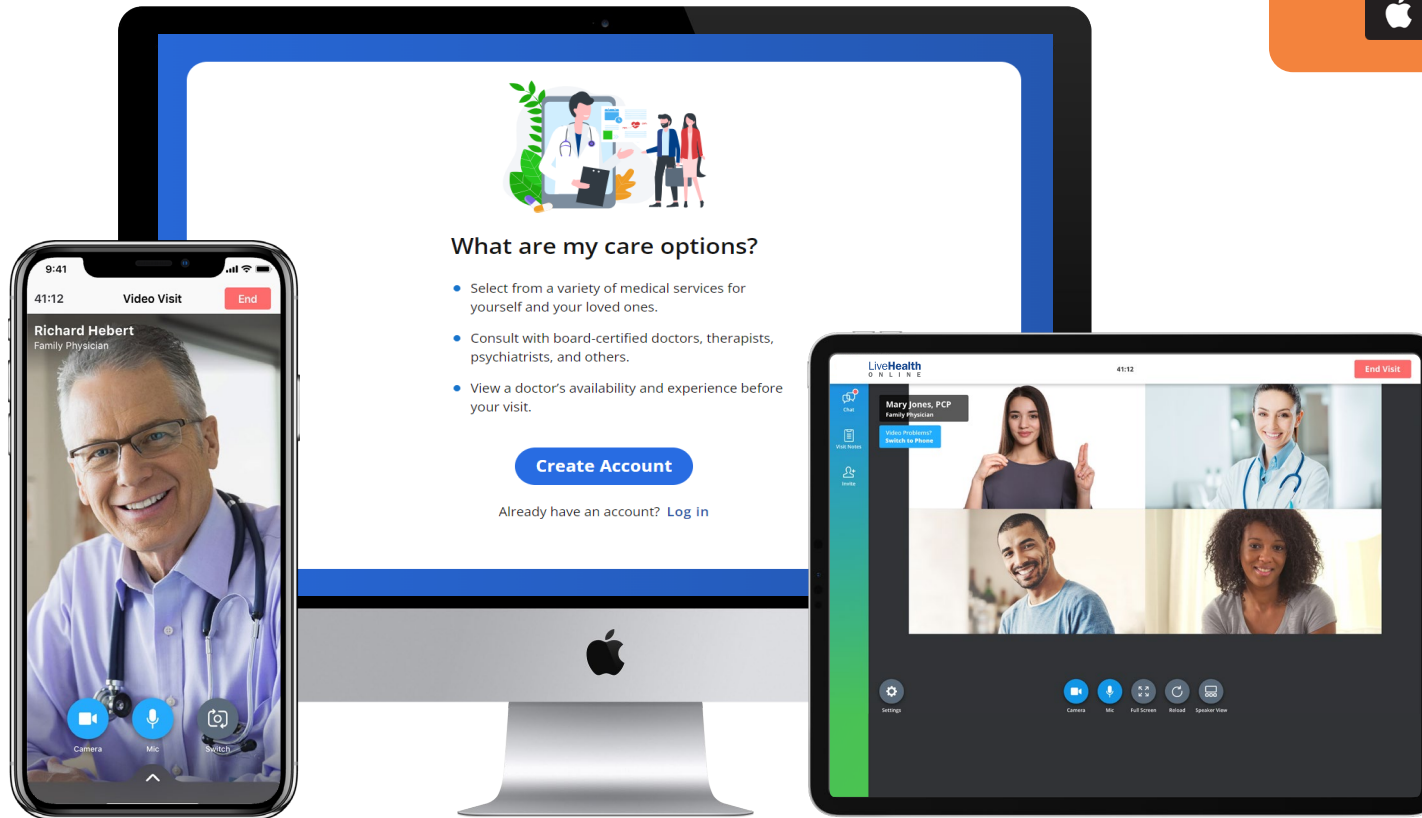
LiveHealth[®]
ONLINE

Anthem[®] 

LiveHealth Online goes where you go

Access LiveHealth Online via smart phone, tablet or computer

The LiveHealth Online app is available on both iOS and Android



Commonly Treated Medical Conditions

- Abrasions, minor wounds
- Acne
- Anxiety
- Asthma
- Allergies/allergic rhinitis
- Back pain
- Cough/Cold
- Depression
- Diabetes/hypoglycemia
- Diarrhea
- Ear pain
- Fever
- Headache/migraine
- Hypertension
- Incontinence
- Influenza/flu
- Insomnia
- Nausea/Vomiting
- Obesity
- Pinkeye and other eye infections
- Rashes/skin disturbances
- Sinus infection
- Smoking cessation
- Sore throat/pharyngitis
- Sprains and strains
- Tooth pain
- Urinary tract infection



Commonly Treated Behavioral Health Conditions

- Stress
- Anxiety
- Depression
- Relationship troubles
- Parenting issues
- Grief
- Panic attacks
- Coping with an illness
- Bipolar Disorder
- Obsessive Compulsive Disorder
- Post-Traumatic Stress Disorder



LiveHealth Online Psychiatry

Talk to a board-certified psychiatrist to receive medication management support for common behavioral health conditions.

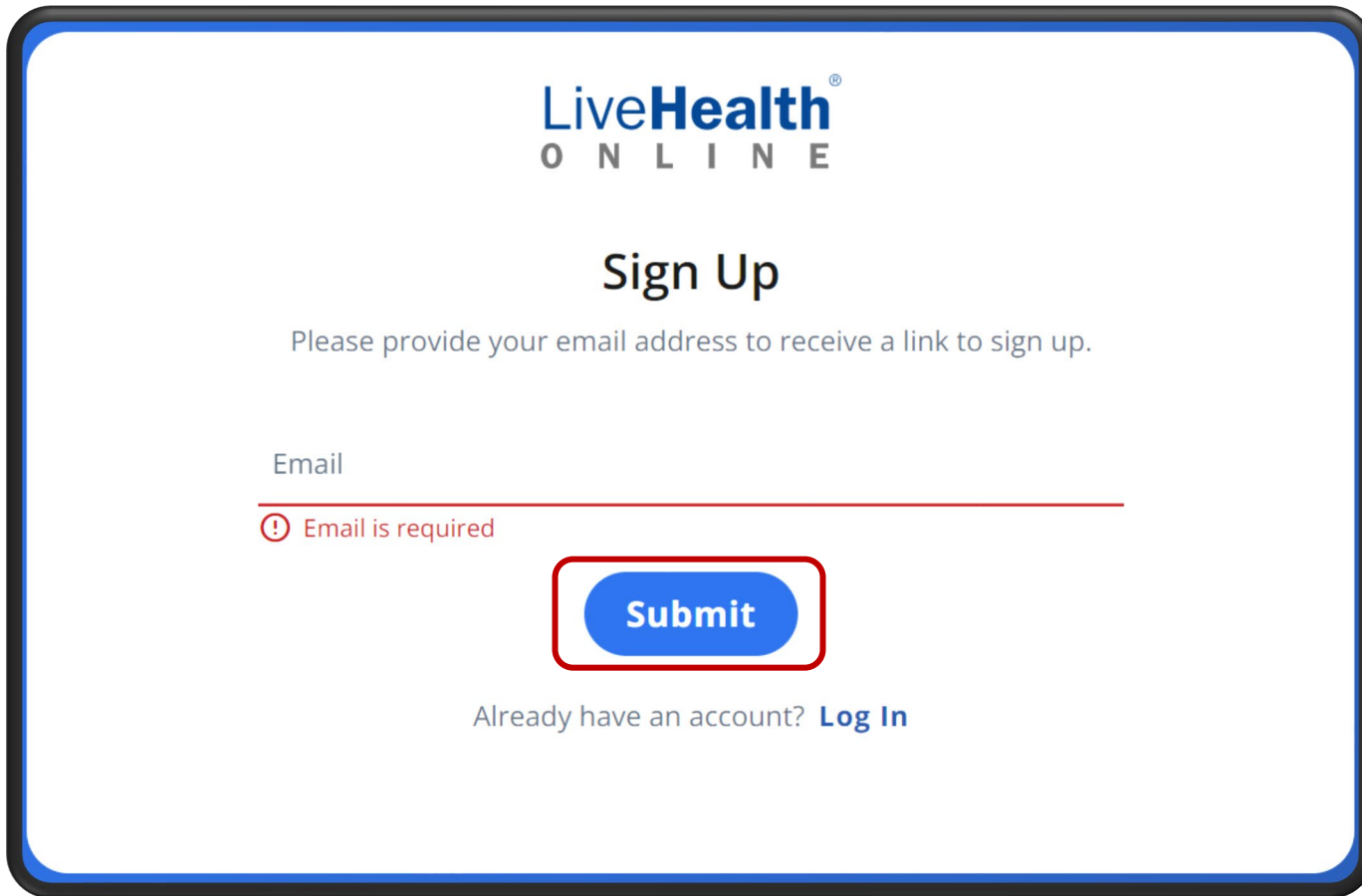
- Bipolar Disorder
- Obsessive Compulsive Disorder
- Post-Traumatic Stress Disorder
- Panic attacks
- Depression
- Anxiety

Online visits with a psychiatrist are by appointment only. Psychiatrists on LiveHealth Online can prescribe non-controlled prescription in many situations.





Direct Registration: Enter email and select 'Submit'

A screenshot of the LiveHealth ONLINE 'Sign Up' form. The form is white with a blue border and a shadow. At the top is the 'LiveHealth ONLINE' logo. Below it is the title 'Sign Up'. A message says 'Please provide your email address to receive a link to sign up.' There is an 'Email' input field with a red error message 'Email is required' below it. A blue 'Submit' button is centered below the input field. At the bottom, it says 'Already have an account? Log In' with 'Log In' as a link.

LiveHealth
O N L I N E

Sign Up

Please provide your email address to receive a link to sign up.

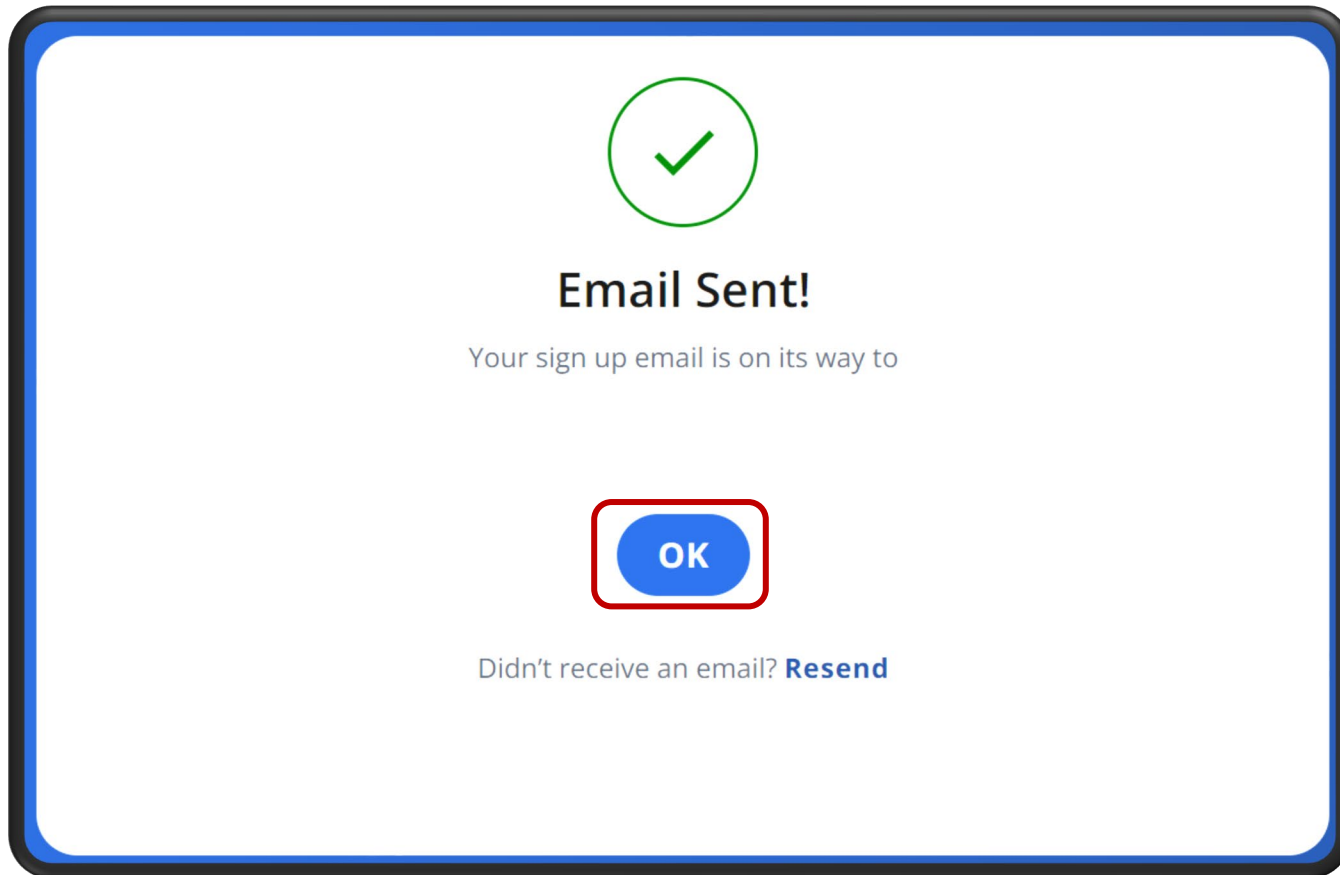
Email

❗ Email is required

Submit

Already have an account? [Log In](#)

Confirmation of submission: Select OK and go to email inbox



Email confirmation: Accept invitation to begin registration

LiveHealth
O N L I N E

We're excited to invite you to join LiveHealth Online. Signing up is quick and easy. Please accept the invitation below to begin your registration.

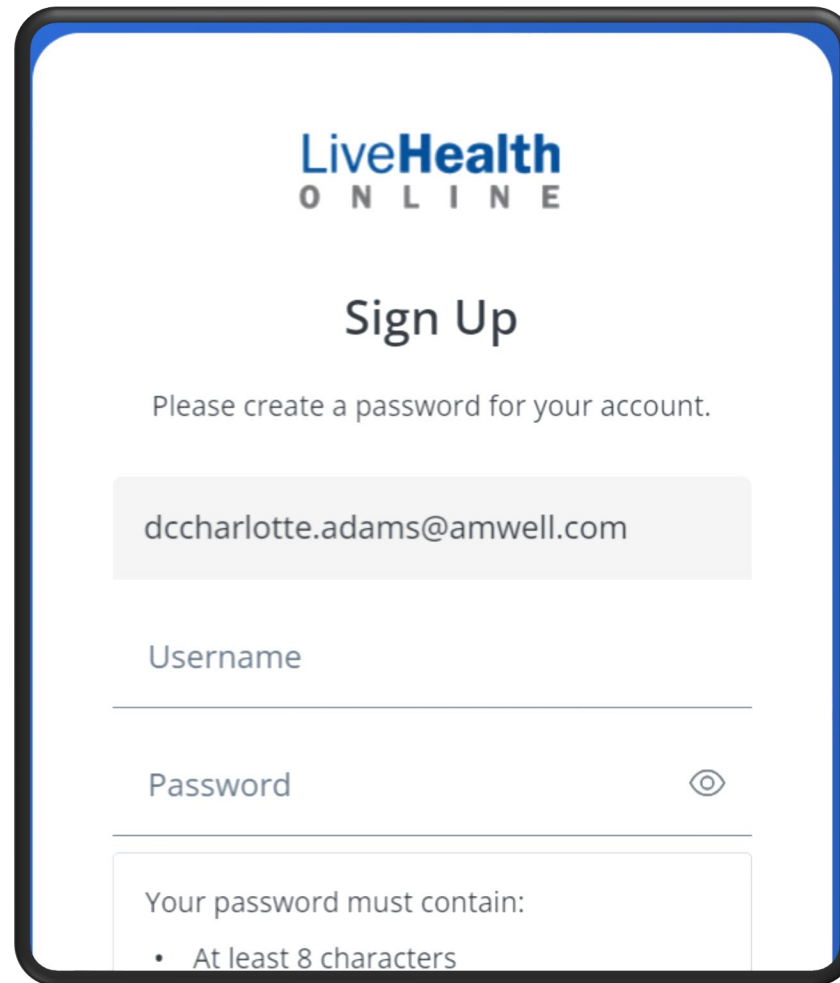
[Accept Invitation](#)

Thank you,
LiveHealth Online

You're receiving this email because you have an account with LiveHealth Online. If you need further assistance, please contact us at 1-888-LiveHealth (1-888-548-3432).

Sent by LiveHealth Online

Reenter email address: Create username and password



The image shows a mobile app interface for 'LiveHealth ONLINE'. At the top is the logo 'LiveHealth' in blue and 'ONLINE' in grey. Below it is the title 'Sign Up'. A message says 'Please create a password for your account.' There is a grey input field containing the email 'dccharlotte.adams@amwell.com'. Below that is a 'Username' label and an empty input field. Then is a 'Password' label, an empty input field, and an eye icon to the right. At the bottom is a box with the text 'Your password must contain:' followed by a bulleted list: '• At least 8 characters'.


LiveHealth
ONLINE

Sign Up

Please create a password for your account.

dccharlotte.adams@amwell.com

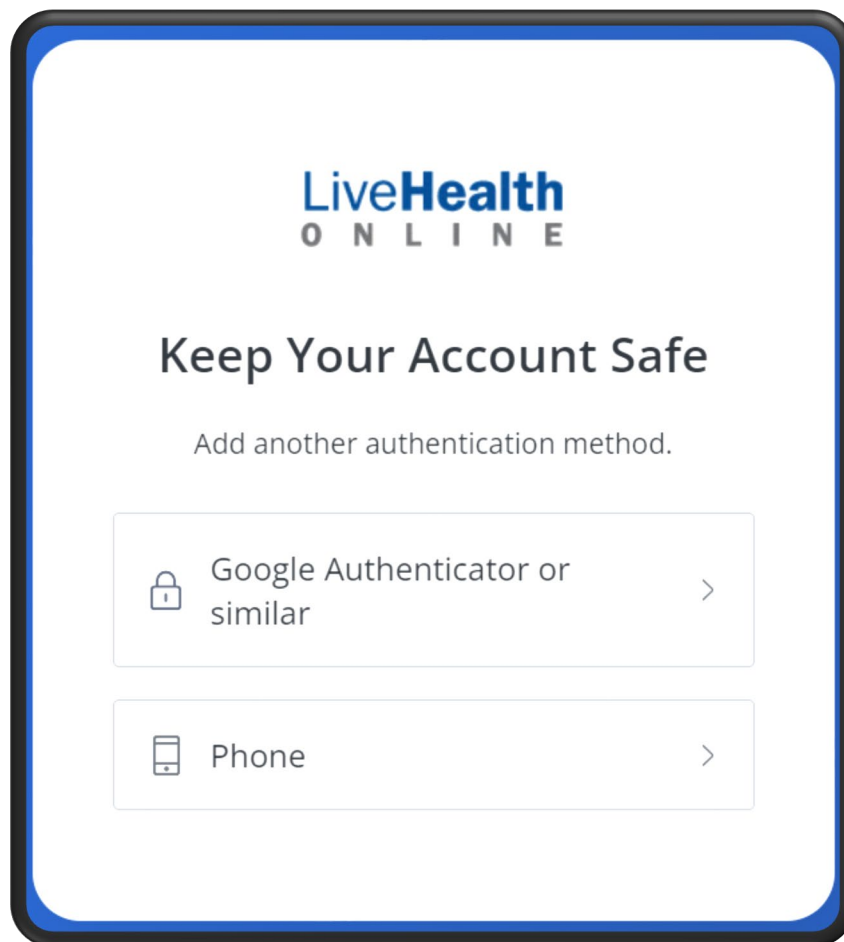
Username

Password 

Your password must contain:

- At least 8 characters

Two-step authentication options



Enter personal information (Name, Gender, DOB, Contact Info)

About You

Before we ask about your symptoms, we'd like to know more about you.

All fields are required unless listed as optional.

About Me

Legal first name

Preferred First Name (Optional)

Enter reason for the visit and add photos if available


Reason for This Visit

Briefly describe why you're here today.

Add details for the provider

Wrist injury

Add a photo (optional)





Tap here to upload files

Continue

Continue

Member Workflow






Let's get started, Kate!

To schedule a visit or request an on-demand care, tap the button below.

Set Up New Visit

If you're experiencing technical issues, call 1-888-LiveHealth (1-888-548-3423)

[Terms of Use](#) [Privacy Policy](#)



Insurance

Select your insurance plan to see if your visit costs are reduced. [Learn more](#)

Insurance company
Anthem Blue Cross (CA) ▼

Member ID
012345678 ✕

I am the primary subscriber YES ☒

Continue


[Skip](#)

If you're experiencing technical issues, call 1-888-LiveHealth (1-888-548-3423)

[Terms of Use](#) [Privacy Policy](#)

Member Workflow


Add dependents



Cancel

Who is the visit for?

We'll match them with the right type of clinician.

Me 


Kate Smith

+ Add Child

Continue

If you're experiencing technical issues, call 1-888-LiveHealth (1-888-548-3423)


[Terms of Use](#) [Privacy Policy](#)

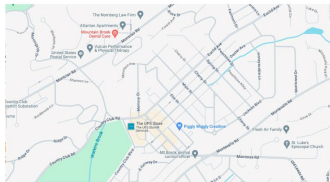


< Cancel

Where will you be located for this visit?

How we use your location


Street Address 



Continue

- Licenses vary by state, so we need your location to make sure you're matched with a clinician who's licensed to treat you.
- We'll use the address you provide to help you find a pharmacy near your current location.
- In the case of an emergency we'll send the appropriate services to the location you provide us.


Location for visit




< Cancel

Where will you be located for this visit?

How we use your location

Street Address 

75 Main Street, Birmingham

 Use My Current Location

75 Main Street, Birmingham, AL

75 Main Street North, Birmingham, AL

75 Main Alley, Birmingham, AL

Continue

If you're experiencing technical issues, call 1-888-LiveHealth (1-888-548-3423)

[Terms of Use](#) [Privacy Policy](#)


Member Workflow

LiveHealth
ONLINE

< Cancel


Care Options

What type of care do you need today?




Primary Care

Choose the board-certified primary care provider that's right for you and see them at every visit for your healthcare needs. Establish a relationship with a provider who can help you manage your overall health. Convenient appointments are available.




Annual Wellness

Our board-certified providers are available to provide you with an annual preventative care visit. Choose the provider that works best for you and see them every year. Convenient appointments are available.



Mental Health

Schedule a video visit with a licensed therapist or psychologist for talk therapy, or a board-certified psychiatrist for medication management.



Urgent Care

Board-certified doctors are available 24/7 to assess your symptoms and provide a treatment plan, including prescriptions to your pharmacy, if needed.

LiveHealth Online
Urgent Care

Urgent Care

Board-certified doctors are available 24/7 to assess your symptoms and provide a treatment plan, including prescriptions to your pharmacy, if needed.

LiveHealth
ONLINE

< Step 1 of 9 Cancel

Add details for the visit

Is there anything you'd like to share with the provider? Your response will not be reviewed until the start of the visit.

If you're experiencing a medical emergency, dial 911 immediately.

Add details for the provider

Add a photo (optional)

If you have any medical records, labs, or related forms please upload here. Supported file types include bmp, jpg, jpeg, png, pdf maximum file size is 20 MB.

Tap here to upload files.

Continue

Member Workflow

LiveHealth
ONLINE

< Step 6 of 9 Cancel

Health Details

Are you taking any medications?

Yes

No

Metformin, Tablet, 1000mg

Lisinopril, Tablet, 20mg

+ Add Medications

Are you allergic to any medications?

Yes

No

Penicillin

+ Add Medications

Any known medical conditions?

Yes

No

High Blood Pressure / Hypertension

Diabetes (Type 1)

+ Add Conditions

Continue

LiveHealth
ONLINE

< Step 7 of 9 Cancel

Height and Weight

Recommended dosage for medications is based on height and weight.

Height

5

5

Weight

148

Ounces (optional)

Continue

LiveHealth
ONLINE

Payment

You won't be billed until the visit has ended.

Your Cost

\$5.00

[Add Code](#)

Add Debit or Credit Card

[Add](#)

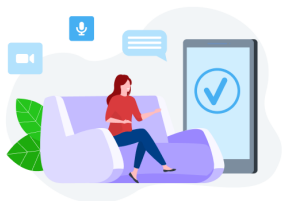
Submit

Your visit cost may change based on your medical plan benefit coverage and is the patient responsibility at the time of the visit. The price only includes the cost of the visit. The cost of any medication or treatment prescribed as a result of the visit are not included in the cost.

If you're scheduling a Annual Wellness visit, your health plan may limit how many wellness visits are covered in full. If you've already had a wellness visit this year, you may be responsible for copays and other out-of-pocket costs for this visit. Please review your health plan's benefits or contact Member Services if you have any questions.

Member Workflow

LiveHealth
ONLINE



You're all set!

A confirmation for the upcoming visit was sent to:

(205) 555-1212
Ksmith@gmail.com

You can join your visit from the home screen. You'll also receive another notification with a link to join the visit when it's time to begin.

Done

Cancel Visit

13:41



Appointment Confirmation

LiveHealth Online
to Kate Smith

LiveHealth
ONLINE

The virtual visit is confirmed. We'll send you a link when it's time to join the visit.

Date: Jun 05
Time: 10:00 AM

Cancel This Visit

Do not reply to this email.
If you have any questions, call (617) 555-1212

11:42



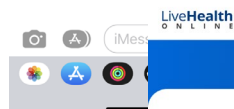
iMessage

LIVEHEALTH ONLINE VISIT: The virtual visit is confirmed for Jun 05 at 10:00 AM CDT. We'll send you a link at visit time. Cancel visit: <https://amwhehr.com/skVBS04LHmue1ts96> Reply STOP to End

LIVEHEALTH ONLINE VISIT: Your visit will begin shortly. When it's time, we'll send you a link to join.

Cancel visit: <https://amwhehr.com/7wh124p7wgheBhyY7>

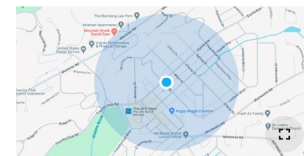
LIVEHEALTH ONLINE VISIT: It's time for your visit. Follow this link to join: <https://amwhehr.com/dQV5q866Qjpp6YeaA>



Please confirm your current location

Why do we need this? [Learn more](#)

Current Street Address
75 Main Street, Birmingham, AL



Confirm & Continue

Member Workflow

The screenshot displays the amwell video chat interface. On the left is a dark sidebar with icons and labels for: Participants, Chat, Today's Visit, Patient Record, Notes & Diagnosis, Prescribe, and More. The main area shows a large video of a smiling woman, Kate Smith, with a timer at 0:01. A smaller video of Dr. Daisy Abbott is in the top right. At the bottom are controls for Camera, Mic, Pop Out, More, and End.

amwell

0:01

Participants

Chat

Today's Visit

Patient Record

Notes & Diagnosis

Prescribe

More

Dr. Daisy Abbott

Kate Smith

Camera

Mic

Pop Out

More

End