

Automated Claim Submission

With Luminare Health's enhanced online claims submission process, submitting out-of-network claims on your member portal myLuminareHealth.com is easier than ever. This process helps ensure that your claims are resolved quickly and even allows you to track your claim progress from submitting the claim to receiving your explanation of benefits (EOB).

Which Claims are Eligible?

Every plan is different, and not every claim needs to be submitted online. Please check your benefit plan to determine when and if you need to submit a claim online.

Note: This enhanced claim submission process does not apply to claims for life insurance, disability benefits, and flexible spending accounts (FSAs).

How to Submit Eligible Claims

Submitting your out-of-network claims is as easy as 1-2-3!

1. Log in to your member portal at myLuminareHealth.com
2. Under My Expenses, click **Claim Submission** to get started.
3. Complete all fields and click **Save**.



If you have questions about submitting a claim, call the number on the top of your ID card.