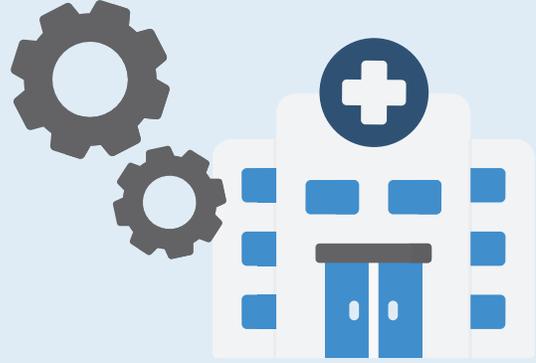


# Bringing Savings with Utilization Management



## EVHC Healthcare Management



EVHC's URAC-accredited utilization management program helps make sure members are getting the right care, at the right time, in the right setting—and in doing so, can help reduce medical spend for employers.

### 2020 By the Numbers



**400,000+**  
Members Supported



**\$27M+**  
in Client Savings



**4 to 1**  
Utilization Management ROI

#### ACUTE ADMISSIONS PER 1,000

<b>Benchmark</b> (National organization, moderately managed)*	<b>33.75</b>
<b>EVHC</b>	<b>29.33</b>

#### ACUTE DAYS PER 1,000

<b>Benchmark</b> (National organization, moderately managed)*	<b>178.2</b>
<b>EVHC</b>	<b>157.61</b>

## Improving Quality, Creating Savings

Our utilization management program enhances the quality of care by evaluating medical necessity, appropriateness, and efficiency of healthcare services, procedures, and facilities under the provisions of a client's health benefit plan.

### Program services include:

- Pre-service Review
- Concurrent Review
- Retrospective Review
- Appeals



## URAC Accredited

Our utilization management program has been URAC accredited since 2001. This accreditation ensures our program applies consistent standards based on valid clinical criteria, requires a timely appeals process, and conforms to all applicable state and Department of Labor Claims regulations.

## Flexibility for Optimal Savings and Support

Our flexibility allows clients to set the most appropriate pre-certification trigger list for their plans.

### Base-level Utilization Management

*Includes all inpatient admission pre-certification for:*



Long-term Acute Care



Skilled Nursing Facilities



Residential Treatment Centers

### Additional Options



Outpatient surgeries



Diagnostic procedures



Therapies

\*Benchmarks are for July 2020-June 2021.

**For more information about our Healthcare Management program, contact your sales executive or client manager.**

